



Group Tour Agreement and Waiver

Cypress Tours
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Deposit, Payment & Refund Policy

Deposits:

Reservations will become firm upon receipt of a nonrefundable (but transferable) \$500 deposit with a personal check, cash, Venmo or credit card via PayPal. Please be aware there is a 3% processing fee with Venmo and credit card payments.

Payment:

Final payment is due 90 days prior to departure date.
Payment may be sent to the address above.

Refunds:

In the event that Cypress Tours cancels a trip, clients will receive a full refund of all deposits and payments.

Cypress Tours does not give refunds of payments for tours that commence as scheduled, except as follows below.

Cancellation Policy:

In the event the client must cancel the trip, the cancellation will become effective upon receipt of written cancellation. The refund will be made per the following schedule prior to departure date:

- up to 31 days, one half of trip cost will be refunded
- inside of 30 days, no refund can be made

Cypress Tours strongly encourages trip insurance to cover any unforeseen events that would force a client to cancel the trip, incur additional expenses for medical treatment or to rebook flights. It can be purchased online or through a travel agency. Check details for specific coverage relative to personal situation.

Tour Changes

Tour prices are set, and details paid for in advance. Clients have flexibility to skip any part of the planned tour or alter their travel schedule (miss entire days) but do so at their expense. Cypress Tours isn't able to exchange or refund portions of the trip.

Cypress Tours makes every effort to operate each tour as planned. If circumstances force them to change an advertised venue, they will replace it with one of equal or better quality. They reserve the right to make changes as needed depending on weather, vendor availability, strikes, etc.

Cypress Tours reserves the right to cancel a tour if: the number of reservations is not large enough to operate without a loss; a weather event or act of God prevents travel; or a government-mandated travel restriction is put in place. If they cancel a tour, the client's payment will be refunded, or the tour will be rescheduled.

Liability and Responsibility:

As a client and traveler with Cypress Tours, I understand the following:

Cypress Tours gives notice that all arrangements for transportation or conveyance or for hotel accommodations and all tickets and coupons issued by them, are made by them as agents upon the express condition that they shall not be liable for any injury, damage, loss, accident, delay or irregularities which may be occasioned either by reason of defect in any vehicle, or through the acts of default of any company or person engaged in conveying the passenger, or in carrying out the arrangements of the tour(s), or otherwise in connection therewith, or any hotel proprietor or servant.

Cypress Tours accepts no responsibility for losses or additional expenses due to delays or changes in bus, train, boat, or other services, sickness, weather, strikes, war, quarantine, or other causes, or acts of God.

I agree to release Cypress Tours, its agents and employees from all claims arising out of such events, acts or omissions.

I understand that Cypress Tours has offered these tours and itineraries based on fares and prices at the time of offering, and grant Cypress Tours the right to change, add or withdraw any tour announced in its publications or group proposals and to make alterations in the itineraries and program costs as may be found necessary due to change in transportation costs, exchange rates, lack of participation or program costs. All fares are based on present value of local and foreign currencies and in current tariffs and are subject to confirmation and/or adjustment when payment for the tour is made.

I understand that such changes in the program, including increases in program prices, are not grounds for withdrawal with full refund, except as noted in the stated cancellation policy.

Cypress Tours is not responsible for my or any group member's well-being.

Statements made by participants or photographs taken of participants while on tour may be used by Cypress Tours in future publicity materials or promotional publications.

I understand that Cypress Tours, its agents and employees are not responsible for any financial liability or obligation which I may incur, or injury or damage to the person or property of others which I may cause or contribute to while on a Cypress Tours tour.

Signed _____ Date _____

Printed Name _____